

ThamesFlame[™]



Thames Flame
Care Plan

**Total peace of mind,
with ThamesFlame**

Keeping you warm is our priority

With our Thames Flame Care Plan, you have the peace of mind that your boiler is working and the hot water is flowing all year round. Then if something does go wrong, you have experts ready and waiting to ensure you have priority service to get you back up and running.



Our range of plans have you covered

- ✔ **Annual boiler service** – All our plans include an annual service to ensure your boiler is running as smoothly, sustainably and economically as possible
- ✔ **Priority Callouts for Bookings** – Your time is as important as your peace of mind, that's why all our Care Plans include priority bookings to suit your schedule
- ✔ **24hr Emergency Call Out** – We're there for you when it matters. As soon as something happens call us and we'll get you back up and running as soon as possible.
- ✔ **Thames Flame Guarantee** – From the moment you call us, until the moment we leave, we always ensure you've received premium, personalised service



You're in good company

With no hidden charges and a very high **Checkatrade rating**, we always provide unrivalled service.

Save Energy & Money

Our comprehensive plans mean you get genuine value for money. Not only will you have the confidence that we'll get the job done whenever you need us by carrying out an annual full boiler service we can make sure that you're saving energy too – which can help to reduce your carbon footprint and your bills.



Starter	Total	Ultimate
<ul style="list-style-type: none"> ✔ Priority Callouts for Bookings ✔ Annual Boiler Service: <ul style="list-style-type: none"> - Checking safety devices on the boiler - Pressure testing and gas rating the appliance - Inspecting seals - Inspecting the heat exchanger and burner - Ensuring the appliance is free from water leaks - Cleaning condensate traps - Inspecting water seals - Testing working pressure - Inspecting the combustion chamber - Checking ignition - Checking the fan and other moving components - Setting time controls - Checking flue integrity - Looking for signs of corrosion - Keeping you up to date with current regulations and standards - Ventilation inspection 	<ul style="list-style-type: none"> ✔ Priority Callouts for Bookings with no Call Out Fees ✔ Unlimited Call Outs ✔ All Annual Boiler Services outlined in the Starter Plan ✔ Repairs to Boiler and Controls Heating Care (parts and labour) including: <ul style="list-style-type: none"> - Timers - Thermostat - Zone Valve 2 or 3 port - Radiator Valve - Cylinder Stat - Boiler Repairs - Hot Water Tanks - Immersion - Radiators (excluding designer or curved radiators or towel rails) 	<ul style="list-style-type: none"> ✔ Priority Callouts for Bookings with no Call Out Fees ✔ Unlimited Call Outs ✔ All Annual Boiler Services outlined in the Starter Plan ✔ All Boiler and Controls Heating Cover outlined in the Total Plan ✔ Repairs to Internal Hot & Cold Pipes care including: <ul style="list-style-type: none"> - Internal stopcock - Ball valves - Gate/ Lever Valves ✔ Repairs and maintenance to Drainage care including: <ul style="list-style-type: none"> - Draining pipes within the property for blocks or leaks - Traps for blocks and leaks - Pop up plugs
From just £9 a month	From just £20 a month	From just £28 a month

ThamesFlame 

Get in touch

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